

<b>HEALTH AND WELLBEING BOARD</b>		AGENDA ITEM No. 6d
<b>25 MARCH 2013</b>		<b>PUBLIC REPORT</b>
Contact Officer(s):	Terry Rich, Executive Director of Adult Social Care	Tel. 452409

## **DEMENTIA STRATEGY AND PLANS FOR COMMISSIONING A DEMENTIA RESOURCE CENTRE**

<b>R E C O M M E N D A T I O N S</b>	
<b>FROM :</b> Executive Director for Adult Social Care	<b>Deadline date :</b> N/A
1. For the Health and Well Being Board to note and comment on the contents of this report.	

### **1. ORIGIN OF REPORT**

- 1.1 This report is submitted to Board following a review of the first draft Dementia Strategy and the proposals to commission a Dementia Resource Centre by the Adult Social Care Departmental Management Team.

### **2. PURPOSE AND REASON FOR REPORT**

- 2.1 The purpose of this report is to update the Board on progress with developing an adult social care Dementia Strategy and on commissioning a Dementia Resource Centre.
- 2.2 This report is for Board to consider under its Terms of Reference No.

### **3. BACKGROUND**

- 3.1 Work to develop a Peterborough City Council Dementia Strategy has been undertaken over 2012/2013. This is part of wider work with health colleagues to develop integrated strategic approaches to meeting the health and social care needs of people with dementia and their carers.

- 3.2 Identification of future needs and further improvements in dementia services is informed by JSNA findings and supports the development of evidence-based commissioning. The development of the Strategy has involved four interrelated key tasks:

- needs assessment
- national policy and best practice review
- a review of local resources
- stakeholder consultation and involvement

- 3.3 The commissioning of a Dementia Resource Centre was approved by Cabinet as part of the decision to close Greenwood House and Welland House. This work will be part of the development and delivery of the Council's Dementia Strategy: it is also a key priority with the Adult Social Care Strategic Commissioning Team's service plan for 13/14.

### **4. KEY ISSUES**

- 4.1 The draft Strategy identifies needs and responses to those needs for adults with dementia aged 18 and over. It includes young onset dementia (i.e. dementia in people below the age of 65). It covers both specialist mental health social care

provision and general social care for people suffering from dementia in Peterborough, and aims to help create a seamless pathway of care.

- 4.2 In order to ensure meaningful and comprehensive stakeholder input to the development and implementation of the Strategy, a working group has been set up to oversee all aspects of the Strategy. The Group includes representatives from statutory health and adult social care organisations, Healthwatch, carers, and voluntary organisations and meets on a monthly basis.
- 4.3 The vision for dementia services in Peterborough is the result of stakeholder engagement and comprehensive understanding of the needs of Peterborough population. It is informed by the commissioning principles outlined below:
- Outcome-based approach to commissioning
  - Seamless and holistic pathway of care for people with dementia and their carers across health and social care economy, with strong links to voluntary sector
  - Person centred approach to care
  - Enabling independence and choice as long and as much as possible
  - Promote prevention, early intervention and support
  - Value added services
- 4.4 The stakeholder group has identified the following key priorities for the Strategy:
- Awareness raising and staff training
  - Information, advice and signposting
  - Services for carers
  - Day care and emergency response services
  - Holistic and personalised approach to care
- 4.5 It is anticipated that the strategy will be presented to the Peterborough Health and Wellbeing Board for final approval in June 2013, the strategy will have been fully aligned with the overarching health and social care Mental Health Strategy.
- 4.6 Implementation of the strategy will be overseen by the Peterborough Mental Health Stakeholder Group (formerly the Mental health Partnership Board). This group will report through the chair to the Locality Commissioning Group Joint Commissioning forum and through the co-chair to the Council's Adult Social Care Departmental Management Team.
- 4.7 The stakeholder group has also contributed to the development of a specification for the Dementia Resource Centre. The Dementia Resource Centre will operate as a hub coordinating various services and activities delivered across the city. The Centre will house a range of different service providers and will support co-ordinated approaches to ensure seamless delivery of care which will deliver improved service user outcomes and satisfaction.
- 4.8 Service areas for development identified by the stakeholder group are:
- Dementia Resource centre one-stop shop approach, creating a dedicated centre; service users and carers welcome the idea of having different services under one roof
  - Closer co-ordination between social care, health care and voluntary sector provision and reduction in gaps
  - Extended hours for day care including support available into the evening and over seven days a week
  - Development of initiatives to enhance peer and community support in a wider 'Dementia Friendly City' programme

- Improved access to support services across the locality through delivering services within communities, for example, the development of Dementia Cafes

4.9 The Dementia Resource Centre will provide a hub for the delivery of community dementia services; services will be delivered from the centre but also through other satellite sites in order to maximise access to services and to support engagement with local communities.

4.10 As indicated above, the Dementia Resource Centre will deliver a range of specialist services and provide a site for a range of providers including both statutory and voluntary sector. The following services are envisaged as forming part of the overall Dementia Resource Centre offer:

#### **Advice and information**

##### *Information service*

*Access to accurate information on dementia, local services and sources of support. This will include signposting onto other specialist and generalist services. Available in person and via telephone or correspondence.*

##### *Dementia navigator*

*More in depth support to enable people to access the services and support they need throughout the social care and health system. This would include liaison with other services, low-level support and some advocacy work.*

*The navigator role will support access to personalised dementia support and maximise use of community resources and mainstream opportunities to maximise independence.*

##### *Professional support*

*Advice and information for professionals on dementia and working with people with dementia*

#### **Day opportunities**

##### *Dementia Café*

*Drop-in service providing support and access to information and advice. This will be offered from multiple sites to maximise accessibility with coordination from the Resource Centre.*

##### *Specialist day services*

*A specialist day service for people with dementia operating 7 days a week and across extended hours (8am-8pm).*

#### **Interventions**

##### *Peer support groups*

*Mutual facilitated support for people with a diagnosis of dementia including delivery of cognitive interventions.*

##### *Memory clinic*

*Specialist assessment and therapeutic interventions.*

#### **Carers support**

##### *Specialist carer support worker*

*Providing support to carers and developing peer and befriending support to reduce isolation and provide sustainable support networks.*

##### *Respite*

*Access to respite services with a focus on community based respite opportunities.*

## **5. CONSULTATION**

5.1 Consultation on development of the strategy has been carried out through Adult Social Care partnership boards and as part of the consultation on implementing the Older People's Accommodation Strategy. Views from service users, carers and providers have been incorporated in the strategy and the work to develop the Dementia Resource Centre.

5.2 Ongoing consultation on implementing the Dementia Strategy is to be undertaken through the wide range of stakeholders forming the Dementia Strategy Stakeholder Working Group, including:

- Peterborough City Council
- NHS Cambridgeshire and Peterborough
- The Cambridgeshire and Peterborough Clinical Commissioning Group
- Local Clinical Commissioning Groups
- Cambridgeshire and Peterborough NHS Foundation Trust
- voluntary sector providers
- independent sector providers
- service user- led organisations

5.3 The group meets monthly. The current focus is on the Plan of Action for the implementation of the agreed strategic priorities.

5.4 The report and draft Dementia Strategy were presented to the Scrutiny Commission for Health Issues on 12 March 2013. No significant issues were raised.

## 6. NEXT STEPS

6.1 Plan of action to implement the Dementia Strategy is being finalised, including time scales and clarifying Council investment in dementia services. The strategy will be finalised by 1 April 2013.

6.2 A timeframe for commissioning the Dementia Resource Centre has been proposed, key milestones are set out in the table below:

<b>Milestones</b>	<b>Deadline</b>
<i>Review current dementia services and finalise Dementia Resource Centre outcome based service specification</i>	<i>Mar 2013</i>
<i>Identify and agree any variation to current dementia services</i>	<i>Jun 2013</i>
<i>Tender for Dementia Resource Centre and services</i>	<i>Jun 2013</i>
<i>Dementia cafes open</i>	<i>Sep 2013</i>
<i>Dementia Resource Centre opens</i>	<i>Oct 2013</i>
<i>Review Dementia Resource Centre activity and effectiveness</i>	<i>Apr 2014</i>

## 7. IMPLICATIONS

### 7.1 Financial implications

Additional capital and revenue investment to deliver the Strategy has been identified within proposed budgets for 2013/2014:

- Capital investment      £600K
- Revenue investment      £250K

## 8. BACKGROUND DOCUMENTS

8.1 None used.

## 9. APPENDICES

9.1 Appendix 1: DRAFT Dementia Strategy.